

Merton CCG – Right Care, Right Time, Right Place, Right Outcome					
Merton – population 199,693 3 Acute Trusts 1 Local Authority 1 Mental Health Trust 1 Community Services					
Key Strategic Projects					
Integration, Call to Action, Merton Better Healthcare Closer to Home, Out of Hospital Strategy					
Context and scale of the challenge					
One CCG with 25 member practices covering the same area as Merton Local Authority		Financially challenged health and social care system due to historical low levels of funding and increasing demands on services		Inequality gap between wealthiest and poorest wards - which is increasing	The 2013/14 CCG budget is around £200 million per year and needs to deliver within budget
Health and Wellbeing Priorities		CCG Organisational Development Priorities		Patient Involvement and Quality	
Giving every child a healthy start Supporting people to improve their health and wellbeing.	Enabling people to manage their own health and wellbeing as independently as possible Improving wellbeing, resilience and connectedness.	Develop strong clinical leadership and wide clinical engagement. Ensuring continuous improvement in quality services we commission alongside primary care.	Implement transformational service change to the health and social care system to enable the CCG to meet its objectives. Develop true partnerships between the CCG, Local authority and all our partners . Succession planning of clinical leaders and managers.	Building strong clinical engagement from constituent GP practices. Develop PPGs and a Patient Reference Group. Promoting and advancing equality through our work on the Equality Delivery System.	Focus on hard and soft intelligence. Review small contracts. Jointly construct a quality framework with the Local Authority.
Our Six Priority Areas					
Older and Vulnerable Adults		Mental Health		Children’s and Maternity	
To focus our work on integration to ensure older people have access to seamless services. To increase our numbers of patients on the Falls Pathway and link in an osteoporosis pathway. To be the London leader for the numbers of people who receive end of life care in their preferred place. To continue to review our learning disability services. To ensure we respond to the needs of carers and young carers.		To redesign and re-commission IAPT services. To work with South West London and St Georges Mental health Trust, to ensure that patients receive appropriate inpatient care. To increase the numbers of patients who are treated with Mental Health conditions in the community. To work with Military Health to ensure that veterans have access to all tiers of Mental Health care.		To work more with young children to ensure we listen and respond to their needs and improve their health outcomes. To review and develop our service for children who are looked after. To work towards more integrated Children’s Services ensuring that services are commissioned as jointly as possible. To focus on transition as a key area to ensure children with complex needs move seamlessly into adult services. To further work with the Maternity Networks To improve the choice of community antenatal care	
Urgent Care		Early Detection and Management		Keeping Healthy and Well	
To ensure a whole system approach focusing on the patient journey and experience, and clinical outcomes. To embed the 111 and OOH services. To join up system surveillance within Merton for all urgent care services. Develop the community prevention and response service.		To review cardiac, diabetes, respiratory and gynaecological pathways and transfer appropriate care to the community. To ensure we reduce any wide variation in the level of hospital attendances for certain services, we take an active role to ensure that patients have equal access to healthcare. To work with Public Health and Primary Care to ensure suitable solutions for encouraging exercise are in place. To include healthy person checks where possible.		To focus on improving the Public Health outcomes, working with providers to ensure they deliver services designed to help us improve diet, increase exercise, reduce obesity, reduce alcohol intake and reduce smoking. To redesign and re-commission our Musculoskeletal pathway. To utilize the health advocacy service for specific non English speaking populations	
We will deliver		Enhanced Commissioning through...		Key Risks and mitigations	
The NHS Constitution for people in Merton The NHS Outcomes Framework The Social Care Outcomes Framework Public Health Outcomes Framework Innovation by turning good ideas into services to benefit patients Services closer to home where appropriate		Working closely with patients and clinicians to design services Use of the Equality Delivery System as a robust platform for meeting the needs of Merton Working with CSU, CCG and NHSE colleagues to ensure decisions evidence based		An ageing population who are living longer often with more than one long-term condition - integration Rising emergency admissions – urgent care surveillance Being able to make the efficiency savings required – increased rigour with QIPP NHS new systems – work in collaboration with new and existing partners	

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